



## EXTERIOR DOOR PAINT WARRANTY

### Product Warranty Coverage

Madero guarantees that the factory-applied paint finish on exterior doors and door units will adhere properly to the surface for a period of one (1) year from the date of delivery. This warranty covers:

- Peeling, flaking, or blistering due to loss of adhesion.
- Cracking of the paint film under normal weather exposure.
- Uneven or inconsistent finishes resulting from application errors.

**Note:** Glass insert frames (used to secure decorative or clear glass) are not covered under this warranty.

**Important Installation Note:** Installation of an exterior door behind a storm door may result in excessive heat buildup, which can compromise the finish. Any such installation will void this paint warranty.

### Warranty Exclusions:

This warranty does not apply in the following cases:

- Use in industrial or commercial environments with chemical exposure.
- Cleaning with alcohol-based or abrasive solutions.
- Physical damage or impact that compromises the paint.
- Air leaks or improper sealing around hardware causing frost buildup.
- Environmental wear, including damage from salt, hail, or excessive sunlight.
- Natural fading or sheen loss beyond 4-5 years of installation.
- Frame or building movement causing stress cracks.
- Caulking does not meet requirements outlined in Section I2 of the Madero Installation Instructions. (Scan QR code below)\*

### Maintenance Guidelines (For End Users) to maintain optimal performance and finish:

- Clean painted doors with mild, non-abrasive cleaners as needed.
- Recoat every 4-5 years or sooner if fading or wear is observed, especially on south-or west-facing doors.

### Warranty Claim Procedure: If a defect covered under this warranty is discovered:

- Claims must be submitted in writing by the original purchaser.
- Must be reported within 10 days of discovery, and no later than 1 year from the original delivery date.
- Include:
  - Proof of purchase.
  - Photos of the issue.
  - Description of installation and maintenance history.

Claims should be directed to:

Madero Customer Support  
sales@madero.com | 1-800-667-6977



Scan to view Madero Installation Instructions.