



SCHLAGE TOUCH™

Keyless Touchscreen Locks

User Guide



Default Codes

Códigos de predeterminado

Codes du défaut



ALLEGION™

Place Label Here
Poner la etiqueta aquí
Placer l'autocollant ici

**PLEASE KEEP
THIS GUIDE**

You will need
these codes to
operate your lock!

**CONSERVE
ESTA GUÍA**

¡Necesitará
estos códigos
para operar la
cerradura!

**VEUILLEZ
CONSERVER
GUIDE**

Vous aurez besoin de
ces codes pour faire
fonctionner la serrure!



Schlage Touch™ User Guide

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Warranty

Lifetime Limited Mechanical and Finish Warranty and 3-Year Limited Electronics Warranty

Subject to the terms and conditions of the warranty, Schlage extends a lifetime limited mechanical and finish warranty and a three-year limited electronics warranty to the original consumer user ("Original User") of our Schlage brand product ("Product") against defects in material and workmanship, as long as the Original User occupies the residential premises upon which the Product was originally installed.

See answers.schlage.com for specific warranty details and limitations, or contact Schlage Customer Service at (888) 805-9837 in the U.S., 800-997-4734 in Canada or 018005067866 in Mexico for assistance.



REGISTER YOUR LOCK!

To ensure the best warranty coverage and customer service, please register your product at Schlage.com/register.

»» Please keep this guide

This guide contains important information about your lock!

- Default User Codes and Programming Code are located on the sticker on the front of this guide! You will need these if you ever need to reset your lock back to factory default settings!
- The sticker also contains your serial number, which may be needed for warranty and customer service support.
- Instructions for adding and deleting User Codes, changing the lock behavior, troubleshooting, customer service and more are explained in this guide!

»» How do I unlock my door if my battery dies?

Good question! In the event that the battery is dead, you can use a 9 volt battery to jump start your lock! Just press a 9 volt battery onto the contacts below the thumbturn or lever, and enter your user code to unlock.

UNLOCK YOUR SOLUTION

Browse to answers.schlage.com and click on **Keyless Touchscreen Locks** in the menu on the right side for videos, troubleshooting, FAQ and more.

Questions about your new
Schlage Touch™?

Please don't return it to the store!

Let us help you first!

Need Help?



For technical documents and videos, visit schlage.com



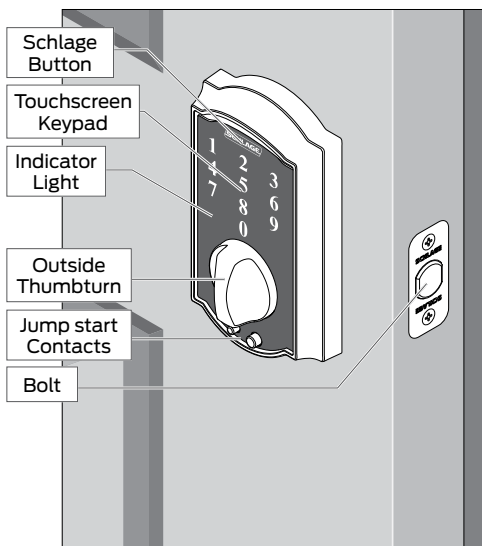
U.S.A.: 888-805-9837
Canada: 800-997-4734
Mexico: 018005067866

LOCK PARTS

Keyless Touchscreen Deadbolt

Model BE375

DOOR EXTERIOR



Touchscreen Keypad

- Used to enter codes for programming and unlocking. See **Programming Guide** on page 10 and **Locking and Unlocking** on page 6 for more information.

Indicator Light

- Multi-color light indicator for lock status. See **Indicator Light Signals** on page 10.

Outside Thumbturn

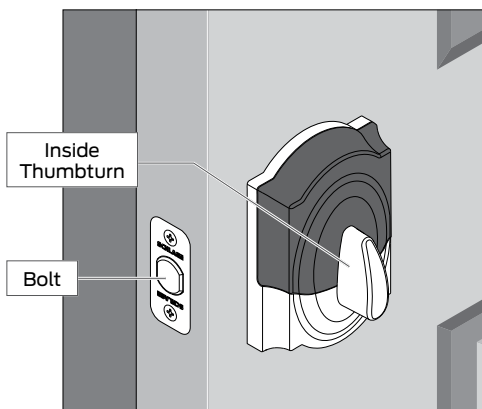
- Used to unlock the lock after a valid User Code has been entered, or to lock the lock after the Schlage button has been pressed.*

Emergency Jump Start Contacts

- Used to jump start the lock if the battery is dead.

*If the Lock & Leave feature is disabled, a valid User Code must be entered to lock the door. See **Enable or Disable Lock & Leave** on page 12.

DOOR INTERIOR



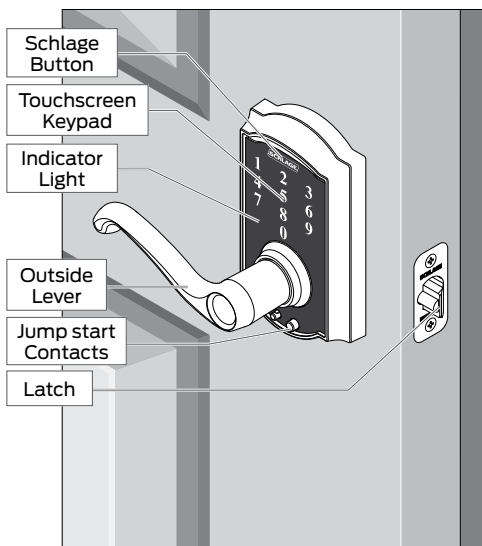
Inside Thumbturn

- Used to lock or unlock the lock.

Keyless Touchscreen Lever

Model FE695

DOOR EXTERIOR



Touchscreen Keypad

- Located on the outside of the lock. Used to enter codes for programming and unlocking. See **Programming Guide** on page 10 and **Locking and Unlocking** on page 8 for more information.

Indicator Light

- Multi-color light indicator for lock status. See **Indicator Light Signals** on page 10.

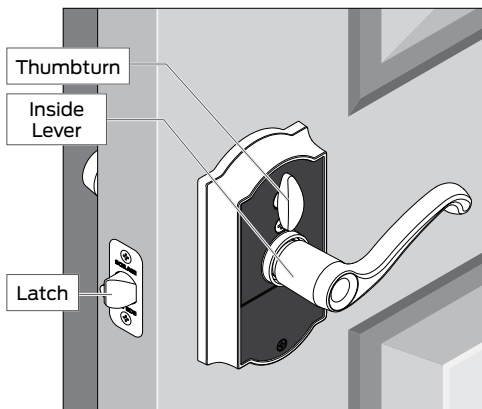
Lever

- The outside lever can be rotated at any time, but will only retract the latch when the lock is unlocked.

Emergency Jump Start Contacts

- Used to jump start the lock if the battery is dead.

DOOR INTERIOR



Lever

- The inside lever can be rotated at any time to retract the latch.

Thumbturn

- Used to put the lock in a locked or unlocked state.

KEYLESS TOUCHSCREEN DEADBOLT

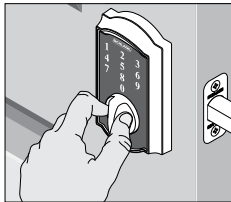
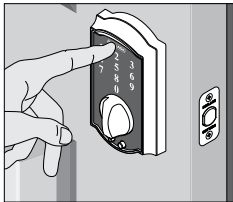
MODEL BE375

Locking and Unlocking

From the outside:

To Lock

1. Press the Schlage button.*
2. Rotate the thumbturn away from the hinges.

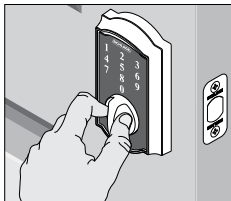
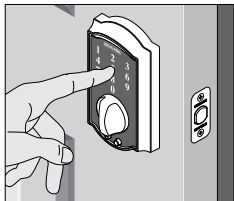


*If the Lock & Leave feature is disabled, a valid User Code must be entered to lock the door. See Enable or Disable Lock & Leave on page 12.

To Unlock

» If lighting is low, press the Schlage button to illuminate the touchscreen numbers before beginning.

1. Enter a User Code into the keypad.
2. Rotate the thumbturn toward the hinges.

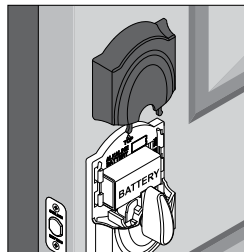
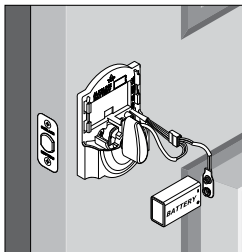
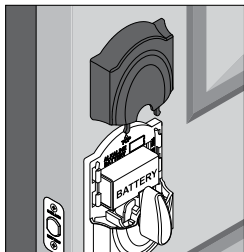


Changing the Battery

- » Tip: Replace the batteries in your lock at the same time each year that you test and replace the batteries in your smoke alarms. This will ensure continued reliable operation. Use a high-quality alkaline 9 volt battery for replacement.
- » If your lock's low battery icon is lit, replace the battery as soon as possible.



1. Remove the inside cover.
2. Replace the battery.
3. Re-tuck wires so they will not be crimped. Replace the cover.



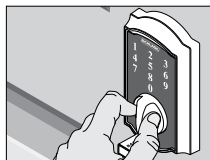
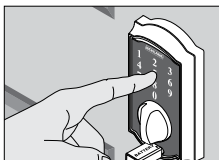
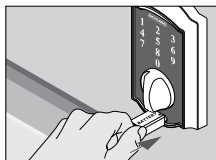
Battery Jump

The emergency battery jump start can be used if your battery is dead to unlock your door. Do not remove the battery until you have opened your door.

WARNING: The lock will remain unlocked until you change the battery or manually relock the door from the inside!

1. Connect a new high-quality alkaline 9 volt battery to the contacts below the touchscreen keypad.
2. Enter a User Code into the keypad.
3. Rotate the thumbturn toward the hinges.

- » Keep the battery connected to the jump start contacts as you unlock your door.



4. Replace the dead battery with the new 9 volt battery. See **Changing the Battery** above.

Lithium Batteries?



Lithium batteries may have a longer life, but when they begin to fail, they fail quickly. We don't recommend them because they don't give you a lot of time to change your batteries before the lock is completely dead.

KEYLESS TOUCHSCREEN LEVER

MODEL FE695

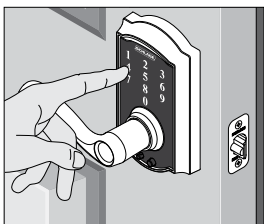
Locking and Unlocking

Keyless touchscreen locks are always locked from the outside, by default.

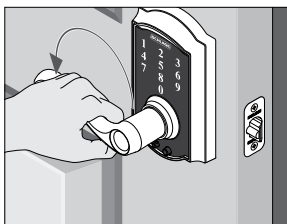
Temporarily Unlock

» If lighting is low, press the Schlage button to illuminate the keypad before beginning.

1. Enter a User Code into the keypad.



2. Rotate the lever to open the door. Door will automatically re-lock.



Set to Unlocked

1. Rotate the inside thumbturn to the vertical position.*



2. Rotate the thumbturn back to the horizontal position to re-lock.



*No User Code is required to open the door when the lock is set to unlocked.

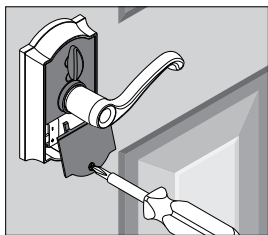
Changing the Battery

» Tip: Replace the batteries in your lock at the same time each year that you test and replace the batteries in your smoke alarms. This will ensure continued reliable operation. Use a high-quality alkaline 9 volt battery for replacement.

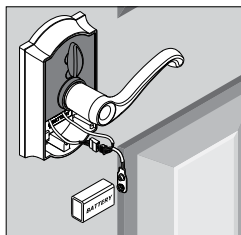
» If your lock's low battery icon is lit, replace the battery as soon as possible.



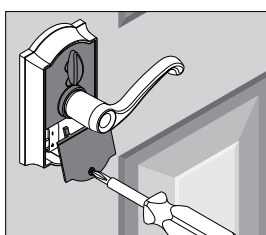
1. Unscrew the battery cover.



2. Replace the battery.



3. Replace the cover.



Battery Jump

The emergency battery jump start can be used to unlock your door if your battery is dead. Do not disconnect the battery before you open your door.

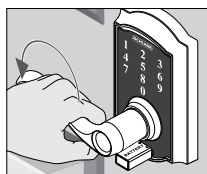
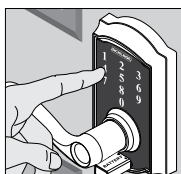
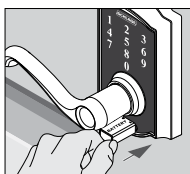
WARNING: The lock will remain unlocked until you change the battery or manually relock the door from the inside!

1. Connect a new high-quality alkaline 9 volt battery to the contacts below the touchscreen keypad.

2. Enter a User Code into the keypad.

3. Rotate the lever to open the door.

» Keep the battery connected to the jump start contacts as you unlock your door.



4. Replace the dead battery with the new 9 volt battery. See **Changing the Battery** above.

Lithium Batteries?



Lithium batteries may have a longer life, but when they begin to fail, they fail quickly. We don't recommend them because they don't give you a lot of time to change your batteries before the lock is completely dead.

PROGRAMMING GUIDE

Indicator Light Signals

The color of the light indicates the status of the lock.

Orange

- the lock is in programming mode

Green

- a correct user code was entered
- the programming process is complete

Red

- an incorrect user code was entered
- there was an error in programming

Low Battery Icon

- the battery is low.
- red blinking indicates critically low battery
- See **Changing the Battery** on page 7

Codes

Control of the lock is simply managed via six-digit Programming Code and four-digit User Codes.

PROGRAMMING CODE

(Six Digits)

- The lock comes preset with one unique default Programming Code. It can be found on the stickers, one on the back of the touchscreen keypad assembly and one on the front of this User Guide.
- Used to put the lock in programming mode.
- DOES NOT unlock the lock.
- The first four digits must be different from all of the User Codes currently in the lock.
- If you forget the Programming Code, you can reset the lock to factory settings, which restores the default Programming Code. See **Restore Factory Settings** on page 15.

USER CODES

(Four Digits)

- The lock comes preset with two unique default User Codes. They may be found on the stickers, one on the back of the keypad assembly and one on the front of this User Guide.
- Used to unlock the lock.
- These four digits must be different from the first four digits of the Programming Code.
- Up to 19 possible User Codes can be stored in the lock at one time.

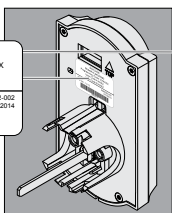
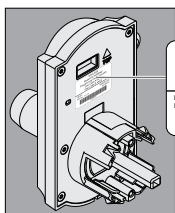
Default Code Locations

The Default User Codes and Programming Code are located in two places:

Back of the Touchscreen Keypad

- » You must remove the touchscreen keypad from the door to see this sticker.

Front of this User Guide



Basic Controls

» Write your programming code here for easy access. Also see **Record Your Codes** on page 13 for space to record User Codes.

PROGRAMMING CODE					

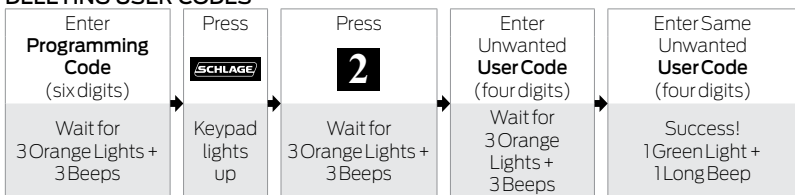
» If you make a mistake during programming, press the Schlage button repeatedly until the keypad lights up. Then start over.

ADDING USER CODES*



* These four digits must be different from the first four digits of the Programming Code.

DELETING USER CODES



CHANGING THE PROGRAMMING CODE*



* The first four digits must be different from all of the User Codes currently in the lock.

Want to see a video?

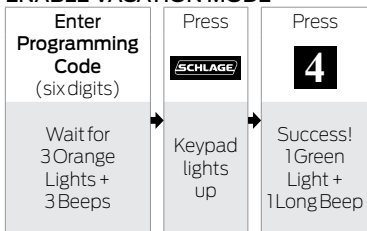


Browse to answers.schlage.com and search on "How to Program Touchscreen Lock" for a video. Other videos and information are also available.

Enhanced Controls

Schlage's keyless touchscreen locks were designed with added features that allow you to adapt the lock to your needs. Additional features that you can choose to use include:

ENABLE VACATION MODE

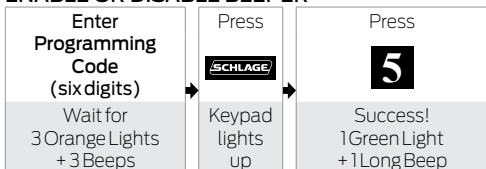


When enabled, no User Codes will unlock the door, preventing any unauthorized attempts of entry when no one is home for a prolonged period of time.

DISABLE VACATION MODE



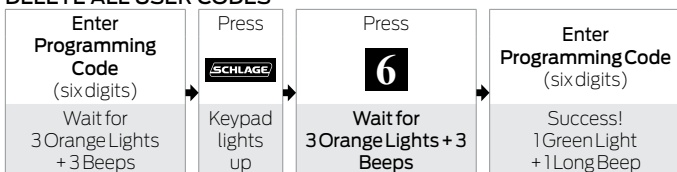
ENABLE OR DISABLE BEEPER



The beeper can be turned off if desired. Beeps will still sound to indicate a low battery.

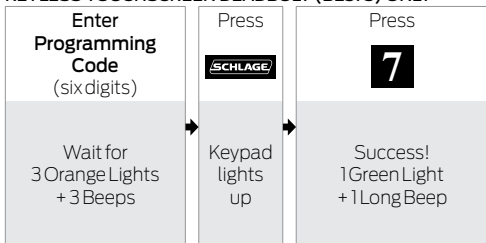
» The beeper may not be audible to everyone.

DELETE ALL USER CODES



Removes ALL User Codes from the lock.

ENABLE OR DISABLE LOCK & LEAVE KEYLESS TOUCHSCREEN DEADBOLT (BE375) ONLY



Enabled by default. When enabled, the deadbolt can be locked from the outside by pressing Schlage and rotating the thumbturn. When disabled, a User Code must be entered before rotating the thumbturn. Disabling this feature keeps an unauthorized person from locking the door from the outside.

RECORD YOUR CODES

- » SECURITY
Remember to change your codes periodically for extra security!

PROGRAMMING CODE					

User Codes

- » Up to 19 User Codes can be stored in the lock at one time.



NAME	USER CODE			
EXAMPLE: JOHN SMITH	1	2	3	4

ENGLISH

TROUBLESHOOTING

Browse to answers.schlage.com for videos, troubleshooting, FAQ and more.

ENGLISH

Lock Issue	Beeps*	Lights	Solution	
KEYLESS TOUCHSCREEN DEADBOLT	I can unlock my deadbolt by simply pushing the Schlage button. I don't need a code.	1 High	Green Blinking	Your lock has been installed incorrectly. Repeat the installation process. Browse to answers.schlage.com and search "Installing BE375" for a video.
	After pushing  and rotating thumbturn, the deadbolt does not extend.	None	None	Lock & Leave feature is disabled. See Enable or Disable Lock & Leave on page 12.
	After entering my User Code, the light flashes green, but I cannot unlock the lock.	1 High	Green Blinking	Lock is malfunctioning. Call Customer Service.
	Outside thumbturn does not freely spin after deadbolt is thrown.	None	None	Lock is malfunctioning. Call Customer Service.
I forgot my Programming Code.	None	None	Check the front of this guide or the back of the keypad assembly for the default Programming Code.	
			If needed, restore lock to factory settings. See Restore Factory Settings on page 15.	
I need to delete a User Code that I don't remember.	None	None	Delete all User Codes. Then add all needed User Codes back into the lock. See Programming Guide on page 10.	
User Code does not unlock lock.	2	Red	User Code entered is not a valid User Code.	
	1 High, 1 Low	Green then Red	Vacation Mode is enabled. See Disable Vacation Mode on page 12.	
 does not illuminate the touchscreen when numbers are pressed.	None	None	Too many incorrect User Codes have been entered. Wait 30 seconds and try again.	
			If keypad does not respond after 30 seconds, then replace battery. See Changing the Battery on page 7 for Keyless Touchscreen Deadbolt or Changing the Battery on page 9 for Keyless Touchscreen Lever.	
There is a delay before unlock after a valid User Code is entered.	High/Low, then 1	Red then Green	Battery is low and should be replaced. See Changing the Battery on page 7 for Keyless Touchscreen Deadbolt or Changing the Battery on page 9 for Keyless Touchscreen Lever.	
Indicator light blinking red but no codes have been entered.	None	Quick Red Blinking	Battery is dead and MUST be replaced. See Changing the Battery on page 7 for Keyless Touchscreen Deadbolt or Changing the Battery on page 9 for Keyless Touchscreen Lever.	
Cannot add a new User Code.	High/Low	Red	19 User Codes already exist. Delete a User Code before adding a new one. See Deleting User Codes on page 11.	
	2	Red	Second User Code entered did not match first User Code entered. See Adding User Codes* on page 11.	
			The User Code matches the first four digits of the existing Programming Code.	
Cannot delete a User Code.	2	Red	Second User Code entered did not match first User Code entered.	

Lock Issue	Beeps*	Lights	Solution
Cannot change Programming Code.	2	Red	Second Programming Code entered did not match first Programming Code entered. See Changing the Programming Code* on page 11.
			First four digits of new Programming Code match an existing User Code.
Cannot delete all User Codes.	2	Red	Programming Code entered second time is incorrect.
Lock will not stay in programming mode.	2	Red	Any key other than SCHLAGE was pressed immediately after programming mode was entered.
			An incorrect entry was made during the programming process.

* Number of beeps if beeper is turned on.

Restore Factory Settings

If you lose or forget your Programming Code, you can restore the factory settings, which will restore the default Programming code.

1. Disconnect the battery.
2. Press and release the Schlage button.
3. The following steps must occur within 10 seconds:
 - a. Reconnect the battery. The indicator light will light green for one second.
 - b. Then, press and hold the Schlage button until the indicator light is green and the lock beeps.
4. Try entering one of the default User Codes. If it does not unlock the lock, start over at step 2.

Once you've done this, you can change the programming code to a personalized number. See **Changing the Programming Code*** on page 11.

⚠ WARNING ⚠

Locate the default Programming and User Codes on the front of this guide or the back of the touchscreen before beginning! Default Programming and User Codes will be restored. All existing User Codes and current Programming Code will be erased.

CUSTOMER SERVICE CANNOT RETRIEVE LOST DEFAULT CODES! DO NOT RESTORE FACTORY SETTINGS UNLESS YOU CAN LOCATE THE DEFAULT CODES.

If you have questions about any part of installation or programming, don't return your Schlage Touch™ to the store. Our Schlage Customer Service representatives are ready to help.

Toll-free: 888-805-9837

answers.schlage.com

Si vous avez des questions à propos de l'installation ou de la programmation, ne retournez pas votre serrure Schlage Touch au magasin. Les représentants du service à la clientèle de Schlage sont à votre service.

Sans frais : 888-805-9837

answers.schlage.com

Si tiene dudas acerca de cualquier parte de la instalación o programación, no devuelva su Schlage Touch a la tienda. Nuestros representantes del Departamento de Servicio de Asistencia al Cliente de Schlage están listos para ayudarlo.

Toll-free: 888-805-9837

answers.schlage.com

ONE LESS KEY, A LOT LESS HASSLE



P516-864

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ALLEGION